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Mohammad Nouri

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| --- |
| **| Hard Working | Customer Service |** |

# ATTRIBUTES AND SKILLS

|  |  |  |
| --- | --- | --- |
| * Consumer-driven * High emotional intelligence * Exceptional listening and communication skills | * Collaborative team member * Exceptional negotiator * Demonstrated initiative and self-direction * Willing to work independently | * Ability to learn new tasks and in a timely manner * Self-starter * Effective communicator |
| * Ability to enhance customer experience and immediate resolutions * Friendly, Open and Honest * Strong client service * Can accept Constructive Feedback | * Hard worker and focused * Report writing * Technology literate * Delivery Services | * Highly organised with developed time management skills * General Cleaning duties * Adapts to new Environment |

# EDUCATION

**Wagga Wagga High School | 2015 - 2016**

**Cranbourne Secondary College | 2017**

**Alkira Secondary College | 2018 -2019**

**Bachelor’s degree cybersecurity – Deakin University | 2021 – present**

# CAREER EVOLUTION

## 2018 - 2019| Delivery Crew Member – Dominos, Berwick

#### Key Responsibilities:

* Loading, transporting and delivering items to customers in a safe way
* Time management skills
* Reviewing orders before and after delivery to ensure that orders are complete
* The charges are correct and customer is satisfied
* General cleaning duties
* Preparation of delivery
* Exceptional customer service skills due to communicating with customers on a daily basis

## 2020 – present | Delivery Crew Member – Pizza e Cucina, Berwick

## Key Responsibilities:

* General Cleaning duties and preparation
* Delivering food to customers
* Loading, transporting and delivering items to customers in a safe way
* Time management skills
* Reviewing orders before and after delivery to ensure that orders are complete
* The charges are correct and customer is satisfied
* General cleaning duties
* Preparation of delivery
* Exceptional customer service skills due to communicating with customers on a daily basis
* Handling money

# AVAILABILITY

* Monday
* Tuesday
* Wednesday
* Thursday
* friday
* Sunday
* Public Holidays
* School Holiday periods

# REFEREES

*Referees provided upon request.*